

Limited Warranty



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KissBox B.V. provides the following limited warranty. This limited warranty extends only to the original purchaser.

Please note that any warranty services or questions must be accompanied by the order number from the transaction through which the warranted product was purchased. The order number serves as your warranty number and must be retained. KissBox B.V. will offer no warranty service without this number.

KissBox B.V. warrants this product and its parts against defects in materials or workmanship for one year from the original ship date. During this period, KissBox B.V. will repair or replace defective parts with new or reconditioned parts at KissBox B.V.'s option, without charge to you.

Shipping fees incurred from returns for under-warranty service in the first 30-days after purchase will be paid by KissBox B.V. All shipping fees both to and from KissBox B.V. following this 30-day period must be paid by the customer.

All original parts (parts installed by KissBox B.V. at the original system build) replaced by KissBox B.V. or its authorized service center, become the property of KissBox B.V.. Any after-market additions or modifications will not be warranted. The system owner is responsible for the payment, at current rates, for any service or repair outside the scope of this limited warranty.

KissBox B.V. makes no other warranty, either express or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, or conformity to any representation or description, with respect to this computer other than as set forth below. KissBox B.V. makes no warranty or representation, either express or implied, with respect to any other manufacturer's product or documentation, its quality, performance, merchantability, fitness for a particular purpose, or conformity to any representation or description.

Except as provided below, KissBox B.V. is not liable for any loss, cost, expense, inconvenience or damage that may result from use or inability to use the computer. Under no circumstances shall KissBox B.V. be liable for any loss, cost, expense, inconvenience or damage exceeding the purchase price of the computer.

The warranty and remedies set forth below are exclusive and in lieu of all others, oral or written, expressed or implied. No reseller, agent or employee is authorized to make any modification, extension or addition to this warranty.

WARRANTY CONDITIONS

The above Limited Warranty is subject to the following conditions:

This warranty extends only to products distributed and/or sold by KissBox B.V. This warranty covers only normal use of the computer. KissBox B.V. shall not be liable under this warranty if any damage or defect results from (i) misuse, abuse, neglect, improper shipping or installation; (ii) disasters such as fire, flood, lightning or improper electric current; or (iii) service or alteration by anyone other than an authorized KissBox B.V. representative; (iv) damages incurred through irresponsible use, including those resulting from viruses or spyware, overclocking, or other non-recommended practices.

You must retain your bill of sale or other proof of purchase to receive warranty service.

No warranty extension will be granted for any replacement part(s) furnished to the purchaser in fulfillment of this warranty.

KissBox B.V. and its Authorized Service Center accepts no responsibility for any software programs, data or information stored on any media or any parts of any products returned for repair to KissBox B.V. All pre-installed software programs are licensed to customers under non-KissBox B.V. software vendor's term and conditions provided with the packages. This warranty does not cover any third party software or virus related problems. KissBox B.V. makes no warranty either expressed or implied regarding third-party (non-KissBox B.V.) software. Thirty-day Return Window does not include opened software, parts, special order merchandise and shipping and handling fees.

WARRANTY EXCLUSIONS

KissBox B.V. does not offer technical support for any software including installed OS or other programs. Technical support should be pursued through channels offered by the software's individual tech support. KissBox B.V. accepts no liability for problems caused by after-market software or hardware modifications or additions.

KissBox B.V. is not responsible for giving any technical support concerning the installation or integration of any software or component the customer did not pay KissBox B.V. to install. KissBox B.V. is not responsible for loss of data or time, even with hardware failure. Customers are responsible for backing up any data for their own protection. KissBox B.V. is not responsible for any loss of work ("down time") caused by a product requiring service. This warranty is null and void if the defect or malfunction was due to damage resulting from operation not within manufacturer specifications. It will also be null and void if there are indications of misuse and/or abuse. KissBox B.V. has the option of voiding the warranty if any one other than an KissBox B.V. technician attempts to service the product.

KissBox B.V. will not warrant any problems arising from an act of God (lighting, flooding, tornado, etc.), electrical spikes or surges, or problems arising out of hardware, software, or additional devices added to complement any system/component bought at KissBox B.V.. Under no circumstances will KissBox B.V. be responsible for any refund or remuneration exceeding the original purchase price of the product less any shipping fees. KissBox B.V. will not be held responsible for typographical errors on sales receipts, repair tickets, or on our website. KissBox B.V. makes every effort to make sure all information on our website is correct.